NAME

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CHIEF DATA OFFICER

DATA & ANALYTICS GOVERNANCE • REVENUE CYCLE SYSTEMS • MULTI-MILLION DOLLAR PROJECT OVERSIGHT

Driving the architecture of organization-wide IT strategies in support of multi-billion-dollar business objectives

Innovative Healthtech executive and digital transformations leader with 34 years of experience in leading the design, development, and adoption of multi-pronged IT initiatives that influence bottom-line improvements in clinical care delivery, operational efficiency, and patient outcomes within multi-facility healthcare organizations. A key driver of change and analytics governance specialist who leverages a strong business intelligence background to provide a unique perspective to large analytics teams and board-level executives in support of large-scale technology adoption, organizational growth, and solutions delivery. Regarded as a mentor and credible leader who epitomizes excellence in coordinating multi-specialty teams for the delivery of advanced analytics infrastructures and systems. **Facilitated the realization of $14M in saved costs through the architecture and development of advanced analytics for the Evidence-Based Clinical Care Committee, which drove an organization-wide adoption of clinical best practices.** Superior culture-building skill with a strengthened ability in delivering cutting-edge projects in alignment that modernize healthcare operations and minimize technology risks.

CAREER HIGHLIGHTS

- ✓ Turnaround Improvements Champion. Spearheaded organization-wide transformation efforts that positioned Orlando Health as a leading healthcare organization with improved Data & Analytics capabilities
- ✓ **Facilitated the achievement of the HIMSS 7 EMRAM award** for outstanding Electronic Health Record efforts as the Chief Data Officer at Organization Name
- ✓ **Co-Chaired a Data Governance Steering Committee** that led a multi-disciplinary group responsible for the development of an Enterprise-Wide Data Governance Program and execution of a multi-pronged Data Governance Roadmap

PROFESSIONAL EXPERIENCE

Organization Name   2021 – Present
Senior Consultant – Data & Analytics

Joined this multi-billion-dollar healthcare network as a healthcare technology consultant working in close collaboration with the Chief Data Officer, propelling operational improvements and driving the adoption of advanced analytics that fuel improved care delivery, patient outcomes, and sustainable operational performance.

- **Pivot the activation of Orlando Health's strategy** by supporting end-to-end analytics demand capacity and positioning the in-house analytics team for full adoption of a recent Epic implementation
- Bolster ongoing efforts for the development of a project roadmap that focuses on leveraging artificial intelligence and machine learning to implement a Cloud Data strategy with self-service BI capabilities and advanced analytics
- Handle the identification of external data sources that significantly reduce LOS, mortality, and healthcare complications while augmenting data capabilities through the development of new partner/vendor relationships
- **Lay the groundwork for an organization-wide culture of data quality,** spearheading improved data governance and management practices in close collaboration with the Senior IT Management team
- ➲ **Spearhead a 30% reduction in backlog requests from 492 open requests to 347 within three months** through the implementation of technological improvements that align the prioritization of data and analytics requests with the strategic initiatives of Orlando Health

Organization Name   1998 – 2021
Chief Data Officer – Technology & Digital (2018 – 2021)

Ignited digital transformation efforts by supervising data analytics strategies and operations as the Chief Data Officer for the largest not-for-profit healthcare system in the South Florida region, managing a highly-skilled team of 75+ professionals, including project managers and business intelligence developers, data warehouse architects, and ETL developers.

- Propelled innovation and game-changing advances in the organization's data & technical analytics infrastructure, guiding the implementation of Hadoop Big Data Architecture and real-time analytics in support of strategic initiatives

Continued....

- **Generated over $300K in revenue** through the coordination of data harvesting and monetization initiatives with vendors and research programs to train machine learning algorithms with de-identified data and images
- **Pioneered the development of high-impact financial models** that evaluated profitability across multiple areas of the health system, providing real-time data that supported daily comparisons between actual trends and budget targets
- **Ideated, designed, and oversaw Covid-19 analytics efforts during the pandemic,** playing a key role in amplifying the predictive and descriptive analytics capacity of the organization
- ➲ **Mounted strategies that positioned the organization as a recipient of over $35M in incentives,** promoting interoperability and the MACRA program for the widespread adoption of EHR technology

Assistant Vice President – Business Intelligence & Decision Support Systems (2010 – 2018)

Promoted to this highly-visible position to lead a team of 35+ employees to manage core operations that included the integration of Medical Group Employed Physicians and Wellness Management Services, population health, and payment initiatives.

- Championed the design, integration, and expansion of the IT Enterprise Data Warehouse infrastructure, handling the architecture and implementation of data marts for improved operational efficiency across the organization
- Drove favorable outcomes as a key member in the Siemens EMR and Revenue Cycle Soarian implementation while steering the implementation of complex projects that included data migrations for all decision support systems
- Positioned third-party companies for revenue improvements and automation of billing processes through the development of highly-detailed financial and clinical documentation
- Led the implementation and regulatory submission of all data benchmarking systems, which ultimately improved patient outcomes, reduced patient safety issues, and identified cost-saving opportunities

ADDITIONAL EXPERIENCE

Organization Name – Corporate Director; Business Intelligence & Decision Support

Organization Name – Programmer Analyst/Data Base Coordinator | Decision Support Coordinator

Organization Name – Adjunct Professor; School of Healthcare Management

EDUCATION

COLUMBIA UNIVERSITY, New York, NY
Leading Strategic Growth – Executive Program

UNIVERSITY OF MIAMI, Coral Gables, FL
Masters of Business Administration (MBA) | Certification – Healthcare Management
Bachelor of Science (B.S.) – Systems Analysis

BOARD MEMBERSHIPS

PROFESSIONAL BOARD – President

TECHNICAL EXPERTISE

MapR Big Data platform (Hadoop, Sqoop, Spark, Hive, MapRDB, ML libraries, Python, R) | Epic Reporting Tools (Workbench Reporting, Dashboards, SliceDicer) | Informatica ETL platform | Cloud Computing (AWS, Google, Microsoft Azure) | Oracle and Microsoft SQL Server | Oracle GoldenGate | Microsoft SQL Server | Tableau | Power BI | Dimensional Insight BI | Business Objects Enterprise (BOE) | Cognos | Crystal Reporting | Cerner Millennium Reporting Tools | Soarian Financials Reporting Tools | Summit Downtime

HEALTHCARE SYSTEM APPLICATIONS

Cerner EMR | Cerner Patient Accounting | Cerner Ambulatory | Cerner Scheduling | Cerner HealthIntent | Common Health | Epic Clinicals | Epic Revenue Cycle | Epic Ambulatory | Epic Healthy Planet | Epic Care Everywhere | Amwell | Invision Patient Accounting | Soarian Financials | Soarian Clinicals | Soarian Decision Support | EPSI | Midas Care Management | Centricity Ambulatory | Centricity Surgery | Horizon Lab | Phillips eCareManager | Allscripts | Midas Case Manager | Echo Physician Credentialing | Athenahealth | NextGen | EPSI Cost Accounting & Budgeting | Health Catalyst | Strata | Crowe RCA | DKD Contract Management | Premier Quality Advisor | Premier Quest